

§ 488.115 Care guidelines.

SURVEY AREA	OBSERVATION	INTERVIEWING	RECORD REVIEW	EVALUATION FACTORS	CROSS REFERENCE
<p><u>Resident Rights</u></p> <p>F53 SNF 405.1121(k)(1) ICF 442.311(a)</p> <p>F54 SNF 405.1121(h)(1) ICF 442.311(a)(1)</p> <p>A. Information*</p> <p>F55 SNF 405.1121(h)(1) ICF 442.311(a)(2)</p> <p>1. Rights and Responsibilities</p> <p>F56 SNF 405.1121(k)(1) ICF 442.311(a)(3)</p> <p>2. Rules of Resident Conduct</p> <p>F57 SNF 405.1121(h)(2) ICF 442.311(a)(4)</p> <p>3. Resident Acknowledgement</p>	<p>Where is information concerning resident rights and responsibilities available in the facility?</p>	<p><u>Ask Resident:</u></p> <p>- Did you receive a copy of the Resident's Bill of Rights? Was it explained to you?</p> <p>- Were you told of any responsibilities you have in living here?</p> <p>- Were you given a chance to ask questions?</p> <p>- Did he/she receive a written copy of services provided by the facility and any additional costs for these services?</p>	<p>Looked for signed acknowledgment of receipt of resident rights information. Residents unable to sign name may have their "mark" witnessed.</p> <p>Look for written statement of charges services.</p> <p>Social Work records may indicate patient rights information discussed with resident.</p>	<p>Because of the confusion surrounding admission to a new facility and the large amount of information given to a resident or resident's family on admission, information given at this time is often forgotten. Therefore, surveyor should verify resident's recollection with staff interviews and record checks. Written information on services and costs must be given to the resident, as well as copies of residents rights and responsibilities. Copies of residents' rights should also be available to patients and visitors, e.g., in resident lounges, lobbies, or other area where residents and visitors could easily see and read them.</p>	<p><u>Notification of Change in Status</u> 405.1121(j) 442.307</p> <p><u>Patient Care Policies</u> 405.1121(e) 442.308 442.309 442.310 442.305</p> <p><u>Medical Direction</u> 405.1122(a)</p> <p><u>Medical Records</u> 405.1132(b)(d) 442.310</p>

INFORM

To assure that the resident maintains, in so far as possible, those personal rights that are a part of normal, adult life, and including the right to personal dignity.

*Information concerning incompetent residents is given in L. Delegation of Rights and Responsibilities.