

LONG TERM CARE SURVEY

SURVEY AREA	OBSERVATION	INTERVIEWING	RECORD REVIEW	EVALUATION FACTORS	CROSS REFERENCE
G. Privacy F84-89 SNF 405.1121(k)(8) (9)(14) ICF 442.311(g)	<ul style="list-style-type: none"> - Observe interactions between staff and residents for indications of respect, consideration, dignity and individuality. - How do staff members enter a resident's room or go behind a privacy curtain? - Are privacy curtains used or doors shut when personal care needs and/or treatments are rendered? - Are there areas for residents to be alone or meet in private with visitors? 	<p>Ask Resident:</p> <ul style="list-style-type: none"> - Do you feel that you are treated as a worthwhile, adult individual? - - When you are being cared for, are you comfortable? - What is the degree of privacy and respect you receive? - Do you feel comfortable that if the door to your room is closed staff will knock or otherwise make their presence known before entry? - Do you have a private place to make telephone calls? - - Can you see your record if/when you ask? - Has any information about your condition been given to someone outside of the facility without your permission? 	<p>Review progress notes for indications that staff see resident as an individual - i.e., resident eats breakfast in bed because he/she enjoys it.</p> <p>Signed consent for release of information.</p> <p>Do maintenance of and content of medical records indicate that confidentiality is practiced?</p>	<p>Observations and interviews will give you information to determine if residents are respected and treated as individuals.</p> <p>Is privacy available - e.g., access to a private place to meet or make phone calls, ability to shut door when having visitors, etc.</p> <p>Medical records should not be left where unauthorized personnel can read them and there should be identification codes needed to access computerized records.</p> <p>Married residents should be sharing rooms if they desire to do so unless there are appropriate contradictions.</p>	<p>Medical Records 405.1132(b) 442.318(d)</p>