

LONG TERM CARE SURVEY

SURVEY AREA	OBSERVATION	INTERVIEWING	RECORD REVIEW	EVALUATION FACTORS	CROSS REFERENCE
F91-92 (cont'd)	Do the available telephones accommodate the physically handicapped (e.g., wheelchair bound, hearing impaired, etc.).			<p>Space is provided for residents to receive visitors in reasonable comfort and privacy.</p> <p>Telephones, consistent with ANSI standards (45.1134(c)), are made available and accessible for residents to make and receive calls with privacy. Residents who need help are assisted in using the phone. The fact that telephone communication is possible, as well as any restrictions, is made known to residents.</p> <p>Arrangements are made to provide assistance to residents who require help in reading or sending mail.</p>	