

LONG TERM CARE SURVEY

SURVEY AREA	OBSERVATION	INTERVIEWING	RECORD REVIEW	EVALUATION FACTORS	CROSS REFERENCE
<p><u>Social Services</u> F233 SNF 405.1130</p>	<p>Observe resident for: - level of alertness - behavior exhibited (dis-oriented, confused, un-cooperative, disruptive, aggressive, anxious, withdrawn, isolated, lonely). - personal appearance - apparent disabilities - apparent vision and/or hearing problems they exhibit as you talk to them - interaction to staff, other residents, family, visitors - participation in group activities - independence in making activities, decision making - Therapeutic staff intervention: constructive reaction to resident's behavior - resident's participation on policy making bodies and committees of facility, e.g., resident councils.</p>	<p>- How long have you been in the facility? - Can you explain to me why you are here? - Have you had any problem adjusting to the facility i.e., loss of independence? - Have you had any other problems? - Has staff been helpful, e.g., financial? - Do you have any family or any other visitors? - Do they have any problems with which this facility has not been helpful? - If exhibiting disruptive depressed, agitated, anxious, etc. behavior— I noticed that you are upset (quiet, nervous, unhappy) today, Can you tell me what has bothered you? - Does staff respond to your suggestions about your own care? - Did you participate in planning what care you will get and who will give it to you? - Do you make use of the dining, activity, community room, and/or outdoor area?</p>	<p>Review medical records of residents selected for in-depth review to determine that: - Assessment and plan of care identifies residents medically related social and emotional needs and/or problems. - Resident's family and home situation, information related to medical and nursing requirements, and community resources are considered in making decisions regarding the residents care. - Medical records contain current specific information signed and dated which highlights the social and emotional needs of the resident and significant findings and actions are entered promptly in the medical record. - Social service notes address the following, if applicable: + losses due to aging and other residents + mental status + behavior problems + adjustment to the facility + illness</p>	<p>The residents social and emotional needs are identified. The plan of care addresses those needs. The plan of care is being followed, reviewed and revised as necessary. The family's needs and concerns are addressed if applicable. There is referral to appropriate agencies if necessary. Sufficient space is provided for private meetings and discussions. While it is not a program requirement a social worker or other staff may contribute to the resident's care plans by indicating personal strengths that can be used to build upon.</p>	<p><u>Nursing Services</u> SNF 405.1124 ICF 442.338  <u>Activities</u> SNF 405.1131 ICF 442.345(a)(c)(d)  <u>Physicians Services</u> SNF 405.1123(b) ICF 442.346  <u>Patient Care Management</u> SNF 1124(d) ICF 442.346  <u>Physical Environment</u> SNF 405.1130(b) ICF 442.344(c)</p>
<p>F234 SNF 405.1130(a)</p> <p>F235 ICF 442.344(d)</p> <p>A. Plan</p> <p>F236 The medically related social and emotional needs of the residents are identified.</p> <p>B. <u>Provision of Services</u></p> <p>F237 1. Services are provided to meet the social and emotional needs by the facility or by referral to an appropriate social agency.</p>					