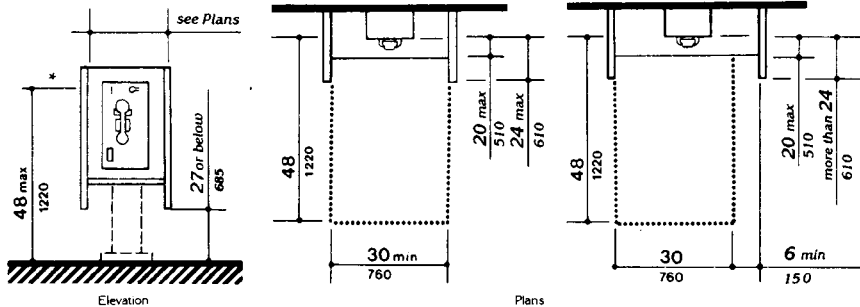
(a)  
Side Reach Possible(b)  
Forward Reach Required

\*Height to highest operable parts which are essential to basic operation of telephone.

Fig. 44  
Mounting Heights and Clearances for Telephones

#### 4.31.5 Hearing Aid Compatible and Volume Control Telephones Required by 4.1.

(1) Telephones shall be hearing aid compatible.

(2) Volume controls, capable of a minimum of 12 dbA and a maximum of 18 dbA above

normal, shall be provided in accordance with 4.1.3. If an automatic reset is provided then 18 dbA may be exceeded.

**4.31.6 Controls.** Telephones shall have pushbutton controls where service for such equipment is available.