

## A4.31 Telephones.

**A4.31.3 Mounting Height.** In localities where the dial-tone first system is in operation, calls can be placed at a coin telephone through the operator without inserting coins. The operator button is located at a height of 46 in (1170 mm) if the coin slot of the telephone is at 54 in (1370 mm). A generally available public telephone with a coin slot mounted lower on the equipment would allow universal installation of telephones at a height of 48 in (1220 mm) or less to all operable parts.

**A4.31.9 Text Telephones.** A public text telephone may be an integrated text telephone pay phone unit or a conventional portable text telephone that is permanently affixed within, or adjacent to, the telephone enclosure. In order to be usable with a pay phone, a text telephone which is not a single integrated text telephone pay phone unit will require a shelf large enough (10 in (255mm) wide by 10 in (255 mm) deep with a 6 in (150 mm) vertical clearance minimum) to accommodate the device, an electrical outlet, and a power cord. Movable or portable text telephones may be used to provide equivalent facilitation. A text telephone should be readily available so that a person using it may access the text telephone easily and conveniently. As currently designed pocket-type text telephones for personal use do not accommodate a wide range of users. Such devices would not be considered substantially equivalent to conventional text telephones. However, in the future as technology develops this could change.

## A4.32 Fixed or Built-in Seating and Tables.

**A4.32.4 Height of Tables or Counters.** Different types of work require different table or counter heights for comfort and optimal performance. Light detailed work such as writing requires a table or counter close to elbow height for a standing person. Heavy manual work such as rolling dough requires a counter or table height about 10 in (255 mm) below elbow height for a standing person. This principle of high/low table or counter heights also applies for seated persons; however, the limiting condition for seated manual work is clearance under the table or counter.

Table A1 shows convenient counter heights for seated persons. The great variety of heights for comfort and optimal performance indicates a need for alternatives or a compromise in height if people who stand and people who sit will be using the same counter area.

**Table A1**  
Convenient Heights of Tables  
and Counters for Seated People<sup>1</sup>

Conditions of Use	Short Women in mm	Tall Men in mm
Seated in a wheelchair:		
Manual work—		
Desk or removeable armrests	26 660	30 760
Fixed, full-size armrests <sup>2</sup>	32 <sup>3</sup> 815	32 <sup>3</sup> 815
Light detailed work:		
Desk or removeable armrests	29 735	34 865
Fixed, full-size armrests <sup>2</sup>	32 <sup>3</sup> 815	34 865
Seated in a 16-in. (405-mm)		
High chair:		
Manual work	26 660	27 685
Light detailed work	28 710	31 785

<sup>1</sup> All dimensions are based on a work-surface thickness of 1 1/2 in (38 mm) and a clearance of 1 1/2 in (38 mm) between legs and the underside of a work surface.

<sup>2</sup> This type of wheelchair arm does not interfere with the positioning of a wheelchair under a work surface.

<sup>3</sup> This dimension is limited by the height of the armrests: a lower height would be preferable. Some people in this group prefer lower work surfaces, which require positioning the wheelchair back from the edge of the counter.

## A4.33 Assembly Areas.

**A4.33.2 Size of Wheelchair Locations.** Spaces large enough for two wheelchairs allow people who are coming to a performance together to sit together.

**A4.33.3 Placement of Wheelchair Locations.** The location of wheelchair areas can be planned so that a variety of positions